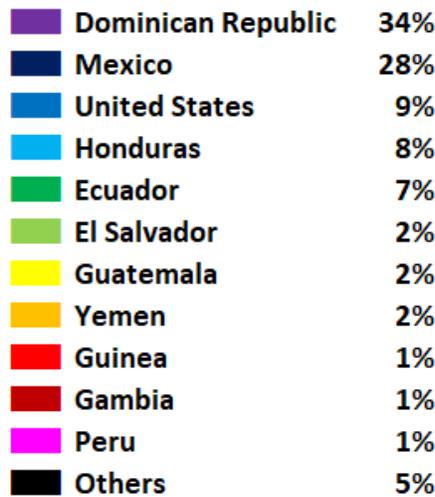


# 3,567



In addition to serving **3,567 participants**, we also referred **480** people to other

organizations and resources.



# 92%

Our community is **92% Hispanic/Latina**, and the total participant population represents **38 countries**, including a growing number from Africa and Asia.

# 73%



Mercy Center continues to **serve predominantly women, 73%**, while also having expanded to serve families and men over the years.

# 48%

Just under **50%** of participants have **less than a high school diploma**. Participants who come to Mercy Center to learn English are increasingly better educated.

# \$21,000

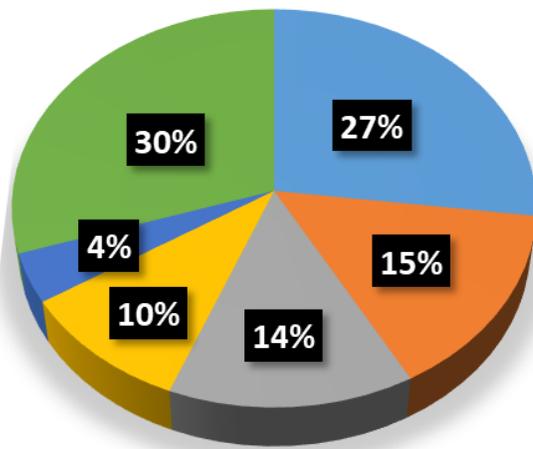
**69%** of participants have an annual **income of \$21,000 or less**.



# 70%

**70%** of working participants are employed in one of **5 industries**; of those employed, **46% work full-time**.

Other work industries include babysitting, delivery, driver, cashier, and supermarket employee.



# 1,600

Over **1,600 participants** enrolled in **English, High School Equivalency, and Adult Basic Education** classes. **100%** of ESOL students increased their **BEST Plus score** by at least **30 points**.



# 63

**63** participants secured new or improved **employment** in our **Work Readiness program**, exceeding our goal of **40**. This was achieved despite the ongoing pandemic.

# 199

The **Immigrant Services** department submitted **199 applications**. **62** of them were for **DACA renewals**, the most we've ever submitted.



**98**



**98 children** enrolled in our **Youth Programs**, almost all of whom participated in multiple activities offered both remotely and onsite. STEM enrichment finished its third year, adding a beginning and an advanced level.

**92**

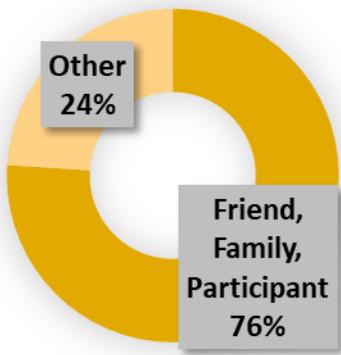
We had **92 families** participating in the **Familia Adelante/Family Forward** family strengthening collaboration, with an additional **178 families** reached by collaboration workshops and activities.



**164**

**164 participants** enrolled in online **Parenting and Anger Management** classes and the **Moms' Support Group**. Anger Management was particularly successful, surpassing attendance and completion goals.

**How Participants Heard About Mercy Center**



**247**

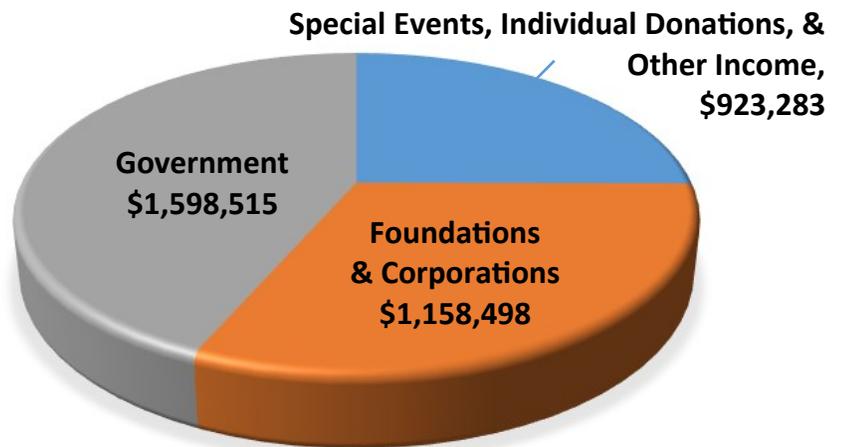
Our Director of **Social Services** provided **247 case management sessions to 149 participants**. The top three issues were **Housing, Food Insecurity, and Immigration**.

**931**

**Educational and community-building webinars** attracted current and new participants, for a total of **931 people**. Online platforms and flexible scheduling helped to increase accessibility, extending our reach.

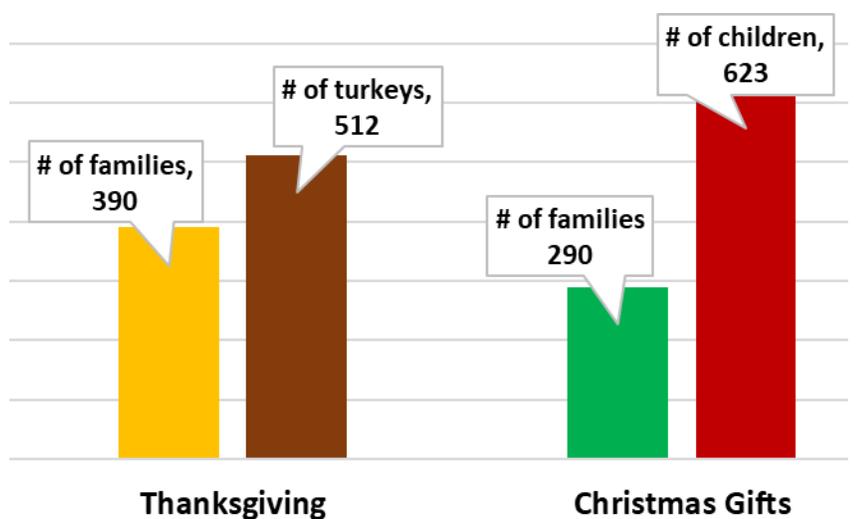
**\$230,000**

Our **Transforming Lives Virtual Gala** grossed over **\$230,000** - a HUGE success! Mercy Center secured a second PPP loan, not reflected as income in FY2021. **Total income of \$3,680,296 (pre-audit)** remained strong.



**20,805**

We distributed **20,805** prepared meals, groceries and produce for **3,352 families**, and **\$98,550** in gift/debit cards to our participants. We also offered a **Thanksgiving** Food Pantry, serving **390 families**, and provided **Christmas** gifts to **623 children**.



**THANK YOU TO OUR SUPPORTERS**

We could not have continued to provide free programs and activities to the community without your support.