

25 YEARS OF SERVICE

Mercy Center celebrated its 25th anniversary of serving women and families in the South Bronx.

MERCY CENTER 149

2 Mercy Center opened a second site to accommodate growth in programs and staff.

HOUSEHOLD INCOME

Less than \$200/wk	427	41.3%
\$201 to \$300/wk	270	26.1%
\$301 to \$400/wk	164	15.8%
\$401 to \$500/wk	102	9.9%
\$501 to \$600/wk	40	3.9%
More than \$600/wk	32	3.0%

67% of our participants have an annual income of approximately \$15,000 or less.

NUMBER SERVED

Almost 2,200 participants were served during the year, ranging in age from one to a youthful 95.

2,200

COUNTRIES OF ORIGIN

Our participants hailed from 53 countries and five continents.

Mexico	458	27.5%
Dominican Republic	442	26.5%
United States	314	18.8%
Ecuador	83	5.0%
Honduras	82	4.9%
U.S. (Puerto Rico)	70	4.2%
Guatemala	35	2.1%
El Salvador	27	1.6%
Jamaica	19	1.1%
Colombia	16	1.0%
Burkina Faso	11	0.7%
Others	110	6.6%

EDUCATION LEVELS

9th thru 11th Grade	334	27.6%
5th thru 8th Grade	241	19.8%
High School	229	18.9%
Up to 4th Grade	159	13.2%
Some College	100	8.3%
GED	57	4.7%
Bachelors Degree	38	3.1%
College Degree	17	1.4%
Vocational/Technical Training Program Certificate	13	1.1%
Associates Degree	12	1.1%
Graduate Degree	9	0.7%

60% of our participants have completed less than a high school level education.

FOOD PANTRY

387 387 families received turkeys and non-perishable food at our annual Thanksgiving food pantry.

CHRISTMAS GIFTS

Thanks to our supporters and donors, 288 families with 667 children received Christmas gifts this year, a new record!

288

GROWTH IN NUMBER OF ADULT ED CLASSES

13 A total of 13 separate ESOL classes were offered. This included:

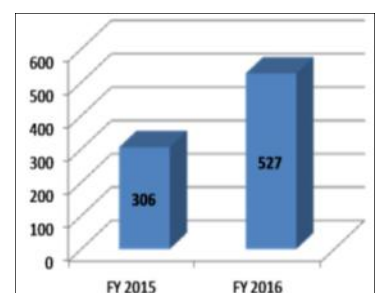
- 2 new intensive ESOL classes
- 2 new ESOL Civics classes
- 1 additional HSE class

NEW CLASSES/PROGRAMS

- **Skills for Employment Success**
Job prep, search, retention, and advancement skills
- **Contextualized ESOL Classes**
For those working or interested in hospitality or similar areas
- **Abriendo Puertas/Opening Doors**
Evidence-based curriculum designed for Latino parents

ESOL COMPLETIONS

527 participants completed one or two semesters of ESOL, a 72% increase from FY 2015.



99% ESOL PROMOTIONS

Almost 100% of this year's students were promoted to the next level.



NATURALIZATION APPLICATIONS

Submission of naturalization applications exceeded our annual goal by 90%. Also, Mercy Center successfully competed to renew our contract with the program's funder, the NYS Office for New Americans, for another three years.

210

SOCIAL SERVICE SESSIONS

189 participants received 319 individual case management sessions from a licensed social worker. The highest ranking concerns were:

319

- Food stamps (SNAP)
- Housing
- Public assistance
- Medicaid/Social Security
- Domestic Violence

28,471

YOUTH PROGRAMS

Our youth programs provided 28,471 activity hours to young people this year.

FAMILY DEVELOPMENT

11

Number of years we have operated our two-year family enrichment program, serving a total of 102 families (443 individuals) since its inception.

BOARD OF DIRECTORS & COMMITTEE MEMBERS

Board and committee members served generously and provided leadership, service, and expertise.

29

VOLUNTEERS

Over 200 volunteers helped make it possible to run our programs free of charge.

200

SOURCES OF SUPPORT

33%

Three funding streams each provided one third of Mercy Center's income:

- Foundations and corporations
- Government funding
- Events and individual donors

FOUNDATIONS AND CORPORATIONS

\$580,000

Grants from 31 foundations and corporations, which included renewals as well as new funding, set the stage for a promising new fiscal year.

GOVERNMENT FUNDING

\$627,179

Government funds increased by 43% over Fiscal Year 2015.



EVENTS AND INDIVIDUAL DONATIONS

\$693,087

Our annual Gala and Auction, Super Bowl Tickets raffle, and many individual donors at all levels succeeded in providing Mercy Center's largest source of unrestricted income.