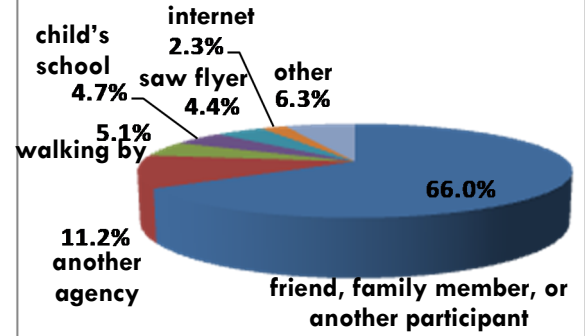


2,500

2,500 participants received services at our two locations in the South Bronx. Mercy Center is open 68 hours a week when programs are in session.

66% of participants

heard about Mercy Center from a friend, family member, or another participant. Word of mouth is our most effective method of recruitment.



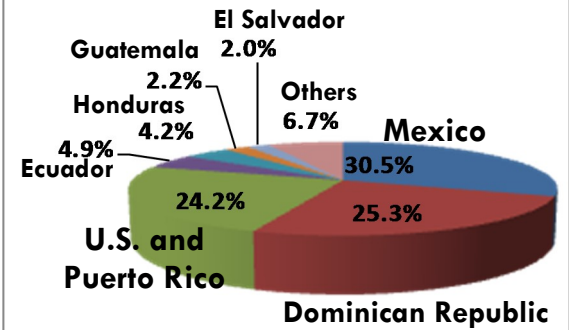
66%

66% of participants have not completed high school. There is a strong demand for Mercy Center's educational services.

43 Countries

Our participants come from:

- 13 countries in North America
- 13 countries in Africa
- 12 countries in South America
- 3 countries in Asia
- 2 countries in Europe

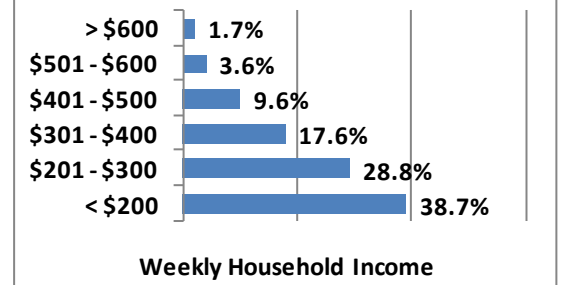


300

Over 300 youth and adult volunteers donated their time and expertise in support of our programs and activities.

\$20,800

85% of participants have an annual household income of \$20,800 or less.

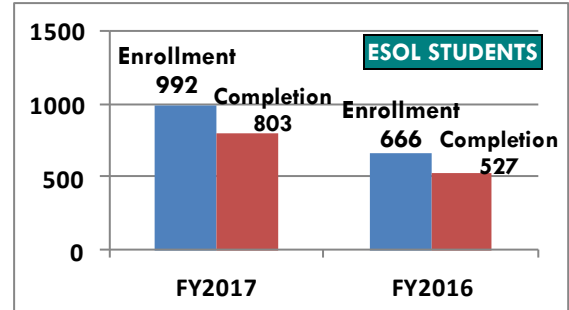


159

159 Family Skills participants successfully completed Parenting Classes, Anger Management Classes, or a Mother's Support Group, 106% of the annual goal.

1,133

ESOL and HSE students enrolled this year, with 792 making literacy gains and 535 making level gains.

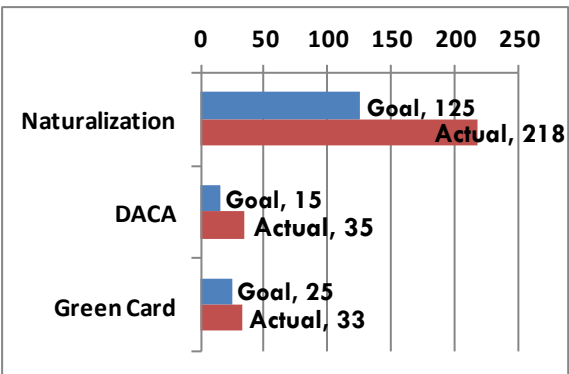


1,896

1,896 participants attended educational, cultural, and community building workshops and activities. The duplication in this total reflects how many participants value our activities enough to attend multiple offerings.

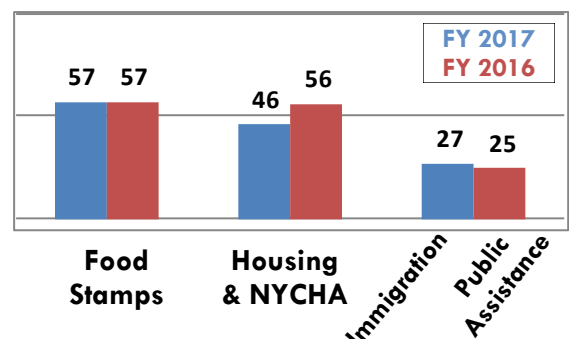
218

We submitted 218 naturalization applications, far exceeding the goal of 125. In addition, we submitted 35 DACA applications and 33 Green Card renewals.



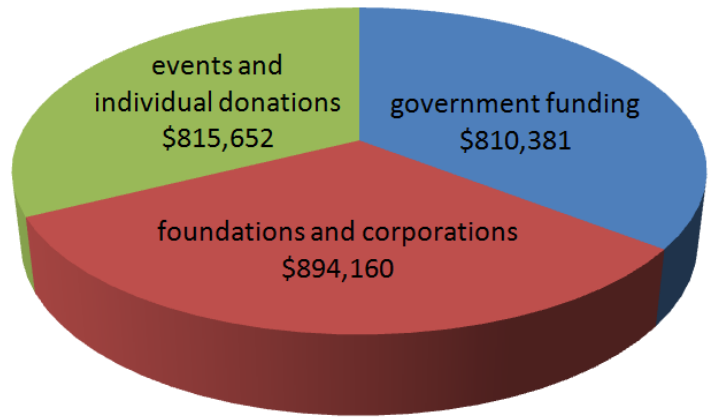
193 participants

received 335 social service case management sessions. The top three issues were Food Stamps, Housing & NYCHA, and Immigration.



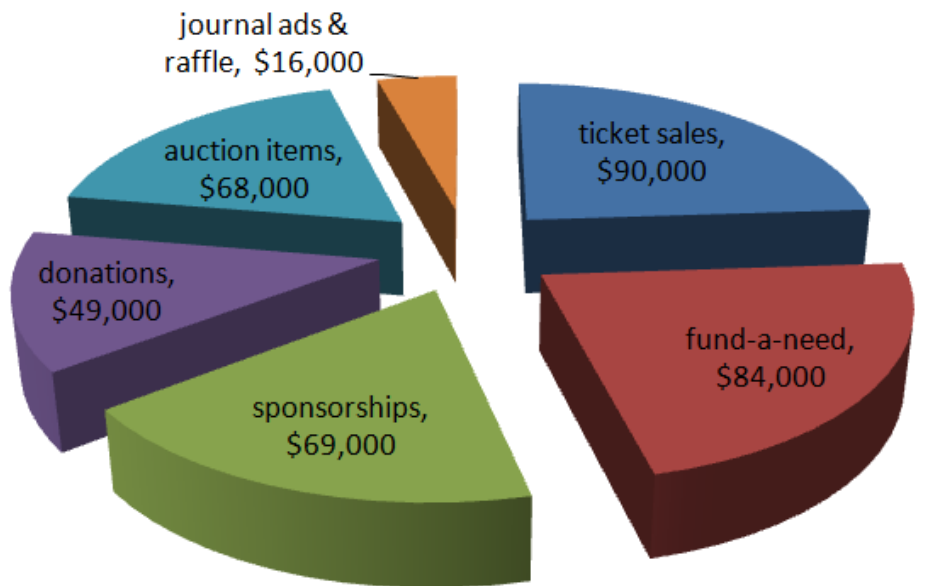
FUNDING SOURCES

Our funding sources - Foundations & Corporations, Government Funding, and Events & Individual Donations - each account for approximately one third of our income. New fundraising events included the 1st Annual Golf Outing and a Yankees Event, both financial successes!



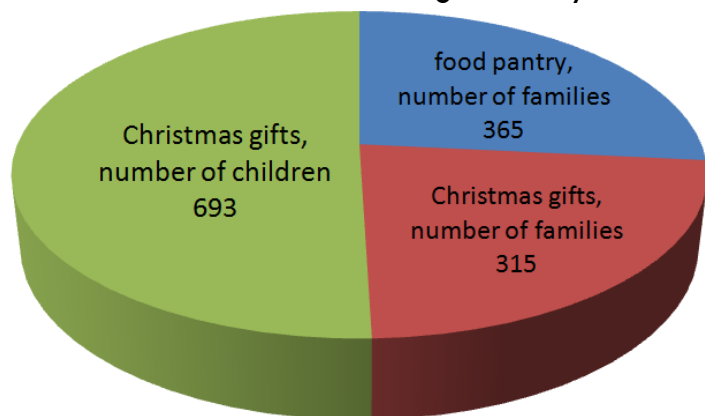
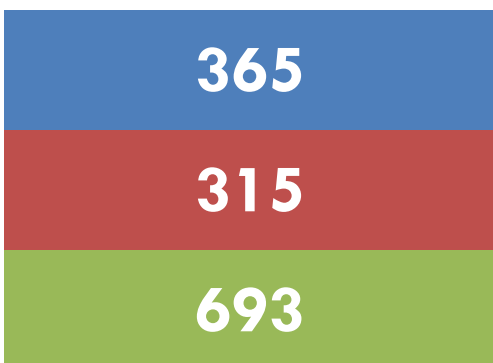
THE GALA

Last year's Gala grossed over \$376,000. It was our most successful ever! Almost every category far exceeded expectations.



HOLIDAY BOUNTY

Our Thanksgiving Food Pantry and Christmas Gift Drive broke records again last year.



THANK YOU

to all of Mercy Center's friends, volunteers, and supporters. We could not have had such a successful year without you!