

BASIC RESOURCES FOR MERCY CENTER PARTICIPANTS

Call 311 for more detailed information



April 1

Basic food resources



Part of the Solution (POTS) Fordham

2759 Webster Ave & 198
St Bronx, NY 10458

1-718-220-4892
Leave Message



Pre-Packaged Pantry



Ready to Eat Meals



Mon-Fri 9-11:30am



12:30pm – 3:30pm

Apply for SNAP over the phone.
Also, Help to apply for PA (Public Assistance).



West Side Campaign Against Hunger

263 W 86 St & Broadway
NY, NY 10024

1-212- 362-3662 Ext. 126
Leave Message



Pre-Packaged Pantry



Tues, Wed, Thurs, Fri 9am-1pm

Apply for SNAP call 917-837-5663 or
send referral email to fnunez@wscah.org
Help with PA or other issues call regular number.



FREE MEALS AT SCHOOLS FOR ALL

Schools are distributing daily Grab & Go Meals

No registration or ID is required! Breakfast, lunch & dinner are provided for each person. Parents and guardians may pick up meals for their children and other members of their household. Vegetarian and halal options available at all sites. **No one will be turned away!**



Text "MEALS" OR "COMIDA" TO 877-877



[Click here to find a location near you](#)



Mon – Fri,



7:30am – 1:30pm.

As a participant, if you have any questions or are experiencing any issues, call Mercy Center at 718-993-2789 or 718-942-9815 or the cell phone at 929-244-3329. Leave a message with your name and phone number for Blanca Ramirez, the Social Worker. She will get back to you as soon as she can. Please call Monday – Friday, 9:00am – 5:00pm. Thank you.



Catholic Charities Feeding Our Neighbors

402 E 152 St & Melrose
Ave Bronx, NY 10455



1-718- 292-9090
Leave Message



Pre-Packaged Pantry



Wed 11am-2pm Thurs & Fri 10am -12pm

Apply for SNAP over the phone.
Also, Help to apply for PA (Public Assistance).

SNAP/PA –Public Assistance

All Interviews and Recertifications are suspended. All cases are automatically getting approved and extended. All Fair hearings will be rescheduled. You will receive a letter when you need to take any action. For help applying for SNAP or PA, see the above list.



To apply, contact West Side Campaign, POTS, or Catholic Charities – see phone numbers in this page.



1-800-342-3009, Temporary Assistance hotline

Create an HRA Account!



Anyone on SNAP/PA or needing a future benefit, should create an account. See your case status. EBT balance, appointments, send documents and more! Even apply for benefits!

[Click here to access the App](#)

[Click here to view the page](#)

HOUSING & EVICTIONS, SPECIAL GRANTS AND IMMIGRATION INFORMATION



Housing resources

General information



There is a moratorium on Evictions for 90 days until June 20th which will most likely be extended by the Governor. You can only be evicted by a NYC Marshall with an order signed by a Housing Court Judge. Since Housing Court is closed there are NO Dispossess or Eviction cases that can be started or continued until after this date.



If you get locked out of your apartment, it is illegal! The Landlord/Super can be arrested for doing this. Call the police to let you back in!



*NOTE: Everyone has been impacted by this crisis and most people are not paying the rent due! Most New Yorkers are buying food and necessities first, before they pay the rent. Rent owed can be paid later.

Immigration services

General information

Anyone with immigration questions should consult an attorney, a qualified professional or a Hotline:

New York State immigration hotline :
1-800-566-7636

Acción NYC: 1-800-354 0365

Catholic Charities Immigration Services:
1-212-419-3700



CON EDISON/utilities

General information



CON EDISON – Utilities Con Edison will Not to shut off Electric and Gas service to any of its customers during this crisis.

Special grants– Emergency assistance – One Shot Deals

In order to apply for a special grant to pay off an overdue bill such as Con Edison or Rent, an application with proof of the debt/unpaid bills (an eviction notice, a shut off notice), monthly household income, assets and other documents are required to submitted to HRA/PA.



The problem with this grant is that generally, you are only allowed to get this emergency grant once a year, hence the name "One Shot Deal". You may also be required to pay it back or get recouped if you already have PA.

Make sure you bring all the bills due (three months plus) since you only have ONE chance a year to receive this grant. Ask for assistance when applying for this grant. HRA has not made any announcements about changing any of the rules for this grant during this crisis.

Please contact us before starting your application

DOMESTIC VIOLENCE, SENIOR CITIZENS AND STIMULUS INFORMATION



Domestic violence

General information



All Orders of Protection have automatically been extended and are still in effect. Orders of Protection will not expire until there is a hearing with a judge who will decide when to discontinue the order.

Need Help? Call any of these numbers:

Bx Family Justice Center 1-718-508-1220
24 Hour Hotline: 1-800-664-5880
Safe Horizon 1-800-621-4673

Senior Citizens

General information



For Senior Citizen services and meal delivery

Call: 1-212-AGING-NYC
or 1-212-244-6469

Unemployment Insurance (UI)

Any Part-Time, Full-Time and self-employed workers* who is unable to work due to a business closing, being laid off, not working due to risk of exposure or infection, quarantined or at home to care for a family member should apply (even if you were not working at the time, APPLY) for Unemployment Insurance. Once approved, you will receive an additional federal \$600 until 7/31/2020. See important information below about applying for UI. **APPLY as soon as possible, applying Online is best. Creating a NY.gov ID first makes it easier to apply for unemployment.** See below.

Call 1-888-209-8124

Mon-Thur 8am-7:30pm Fri-8am-5pm
Sat 8am-6pm

According to your last name:
(A-F) MON, (G-N) TUE, (O-Z) WED
Everyone - Thursday, Friday, Saturday



[Click here to apply online](#)

Online applications must be done within these times:
Mon-Thur-7:30am-7:30pm Fri-7:30 am- 5pm
Sat Sat from 12:01am to Sun 7pm

Anyone applying for UI will have to create a NY.govID with an email that can NOT be shared with anyone else; NYS will only use one email per person. Also, when applying for UI, use the legal name used on your identification cards like your NYS ID or green card. Once your name is in the system, it can NOT be changed!

[Click here to create your NY.gov ID](#)



*Self -Employed Workers [should review these special instructions](#), after they create a NY.gov ID.

Mental Health

General information



Call: 1-888-NYC-WELL or 1-888-692-9355
or



Text the word 'Well' to 65173

One time Stimulus Payment

In general, to receive the one-time payment of up to \$1,200, you must have filed your 2018 or 2019 taxes and earned under \$99,000 for singles and under \$198,000 for married couples.

There is also a one-time payment of \$500 per child. ALL persons claimed on the tax form MUST have a Social Security number(s) to be eligible. Mixed status families and those who applied with an ITIN number(s) are NOT eligible to receive the payment.



NY.gov ID

After you create an account with your name, email and user name, you will receive an email. Click on the link within 48 hours to verify your email to be able to continue the process. Follow all the instructions to active your NY.gov ID so you can apply for Unemployment easier.

[Click here to create your NY.gov ID](#)

MORE RESOURCES ONLINE



ZUMBA CLASSES

Zumba at home!
Every Tuesday at 5:30 pm, Wednesday
at 5:30 pm and Friday at 12:00pm

[Click here to join](#)

Or download the Zoom App and enter
this number: 867204322

**Service brought by the Hispanic
Federation**



KEEP PREPARING YOU CITIZENSHIP CLASSES

[Click here to sign up](#)

**Service brought by New York
Historical Society**

As a participant, if you have any questions or are experiencing any issues, call Mercy Center at 718-993-2789 or 718-942-9815 or the cell phone at 929-244-3329. Leave a message with your name and phone number for Blanca Ramirez, the Social Worker. She will get back to you as soon as she can. Please call Monday - Friday, 9:00am - 5:00pm. Thank you.