Mercy Center served 2,700 participants in 3 South Bronx sites. This doubles the number served just six years ago.

### DEMOGRAPHICS

**Participant Birth Countries:**

- **50 countries**
  - Dominican Republic: 41.9%
  - Mexico: 20.2%
  - United States: 9.2%
  - Honduras: 6.5%
  - Ecuador: 6.5%
  - Guatemala: 2.3%
  - El Salvador: 1.6%
  - Colombia: 1.5%
  - Yemen: 0.9%
  - Guinea: 0.9%
  - Jamaica: 0.9%
  - Others: 7.6%

**Participant Age Range in FY2019:**

- 0 to 91 years old
- 52% live in the 10451, 10454, and 10455 areas, which includes the poorest Congressional District in the U.S.
- 42% of all participants were born in the Dominican Republic
- 17% report living in a shelter or a family member’s home

**Participant Information:**

- 50% have less than a high school diploma
- 75% reported having a household income of less than $21,000
- 52% work in the Home Health Aide/Home Attendant, Cleaning, and Restaurant fields
- 74% heard about Mercy Center from a friend, family member, or another participant

### PROGRAMS

#### Family Programs

- 103 families reached by Familia Adelante family strengthening collaboration
- 68 families enrolled in the Familia Adelante program
- 222 participants enrolled in Parenting, Anger Management, and Mothers’ Support Group

#### Youth Programs

- 267 children served
- 19,929 youth activity hours
- 122 volunteers

#### Personal Development

- 265 individuals participated in stress management and mind-body-spirit groups and activities

### English for Speakers of Other Languages

- 1,586 enrolled in ESOL classes, a 20% increase over FY2018
- 97% of ESOL students improved their English proficiency scores
- 92% of ESOL students advanced to the next level

### Social Services & Community Education

- 1,918 participated in educational workshops and community building activities (duplicated)
- Top 3 case management issues:
  - Housing & NYCHA - 15.8%
  - SNAP/Food Stamps - 11.2%
  - Immigration - 7.9%

### Immigrant Services

- 195 naturalization applications submitted (156% of goal)
- 46 DACA renewal applications submitted (307% of goal)
- 69 Legal Permanent Residence renewal applications submitted (276% of goal)
- 432 obtained citizenship since July 2013 (those responding to follow-up)

### New Initiatives

- Robotics for Kids
- Mandala Art Peace Project
- Community Advisory Committee
OUR FUNDING

**Income**

- 4 Mercy Center events: Transforming Lives Gala, Super Bowl Raffle, Yankees Fundraiser, and Golf Outing
- 714 individual donors
- 13 recurring monthly donors

**Functional Expenses**

- Program Services, 81%: $838,806
- Fundraising: $1,329,457
- Administration: $910,771

TOTAL: $3,079,034

**TRANSFORMING LIVES GALA**

Total Gross Income: $376,000

**THANKSGIVING & CHRISTMAS**

<table>
<thead>
<tr>
<th></th>
<th>FY2019</th>
<th>FY2018</th>
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</thead>
<tbody>
<tr>
<td>Thanksgiving Food Pantry - # of families</td>
<td>366</td>
<td>345</td>
</tr>
<tr>
<td>Christmas Gifts - # of families</td>
<td>354</td>
<td>253</td>
</tr>
<tr>
<td>Christmas Gifts - # of children</td>
<td>727</td>
<td>663</td>
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</tbody>
</table>

THANK YOU

to all of Mercy Center’s friends, volunteers, and supporters.
We could not have had such a successful year without you!

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